

Outpatient Laboratory and Pathology Services

Outpatient Laboratory Draw Stations

Patients do not need to schedule an appointment for laboratory services but must present a doctor's order during registration at one of the draw stations below.

Galter Medical Pavilion

5140 N. California Ave., 1st Floor
Phone: 773-989-3807, option 2
Fax: 773-989-3965
Monday - Friday: 6:30 a.m. to 7:30 p.m.
Saturday: 6:30 a.m. to 4 p.m.

Foster Medical Pavilion

5215 N. California Ave., Suite 713
Phone: 773-878-8200, ext. 6890
Fax: 773-293-8756
Monday - Friday: 8 a.m. to 6 p.m.

Outreach Services

In-home phlebotomy is available for patients of on-staff Swedish Covenant Hospital providers who are homebound due to surgery, illness or injury. See more information on the reverse side of this flier.

Customer Response Center

On-site support is available. Call **773-989-3807, option 4** or fax **773-506-3894**. Monday through Friday, 7 a.m. to 8 p.m. and Saturday, 8:30 a.m. to 5 p.m.

Department of Laboratory and Pathology Medicine

- 97% of tests performed on site
- Partnerships with leading-edge reference laboratories provide esoteric and specialty testing
- One-day turnaround time for most in-house tests
- STAT lab service available 24/7 with an average turnaround time of less than two hours
- 48-hour turnaround time for many surgical biopsies with pathology consultation available
- Cytology provides seven business day turnaround times for normal PAPs
- Auto-faxing of results
- Department accredited by the College of American Pathologists (CAP) with a CLIA Certificate of Accreditation from CMS for Medicare

For additional information, please visit [SwedishCovenant.org/lab](https://www.SwedishCovenant.org/lab).

INSPIRED CARE AT
SWEDISH COVENANT HOSPITAL



In-Home Phlebotomy Services

In-Home phlebotomy is exclusively available to on-staff Swedish Covenant Hospital providers whose patients are homebound due to surgery, illness or injury.

Service Area: Dempster St. to North Ave. and Cumberland Ave. to Lake Michigan.

Hours: Monday through Friday from 10:00 a.m. to 1:00 p.m.

Appointments are required. To schedule an appointment for your patient, please follow these steps:

1. Write **Home Draw** on the requisition.
2. Include the following information:
 - Patient name, date of birth, address and phone number
 - Patient insurance policy and group numbers
 - Name of ordering physician
 - Test(s) needed (STAT service not available)
 - Diagnosis and medically necessary diagnostic codes (ICD-10)
 - Preferred draw date (at least two business days' notice)
 - Frequency of testing, if standing order is requested
 - Special considerations or information about the patient (Fasting, hard of hearing, non-English speaking, etc.)
3. Fax the requisition/order to **773-784-2014**.

Once these steps are complete, we will call your patient and schedule their in-home appointment.

For questions or additional information, call **773-878-8200, ext. 5583**.

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